

THE UNIVERSITY OF AKRON BACCALAUREATE SOCIAL WORK PROGRAM

ASSESSMENT OF STUDENT LEARNING OUTCOMES

LAST COMPLETED ON OCTOBER 3, 2016

4.0.2 *The program provides summary data and outcomes for the assessment of each of its competencies, identifying the percentage of students achieving the benchmark.*

4.0.4 *The program uses Form AS4 (B) and/or AS4 (M) to report assessment outcomes to its constituents and the public on its website and routinely up-dates (minimally every 2 years) these postings.*

All Council on Social Work Education programs measure and report student learning outcomes. Students are assessed on their mastery of the competencies that comprise the accreditation standards of the Council on Social Work Education. These competencies are dimensions of social work practice that all social workers are expected to master during their professional training. A measurement benchmark is set by the social work programs for each competency. An assessment score at or above that benchmark is considered by the program to represent mastery of that particular competency.

COMPETENCY	COMPETENCY BENCHMARK	PERCENTAGE OF STUDENTS ACHIEVING BENCHMARK
Identify as a Professional Social Worker	80% scoring a B or above of course assignments 80% scoring a “3” or above of Field Evaluation Items 80% scoring a “4 “ or above on Self-Assessment	94.5% 98.6% 96.4% Overall: 96.5% Benchmark Met
Apply Ethical Principles	80% scoring a B or above of course assignments 80% scoring a “3” or above of Field Evaluation Items 80% scoring a “4 “ or above on Self-Assessment	93.8% 99.5% 94.2% Overall: 95.8% Benchmark Met

Apply Critical Thinking	80% scoring a B or above of course assignments 80% scoring a “3” or above of Field Evaluation Items 80% scoring a “4 “ or above on Self-Assessment	94.0% 98.4 % 92.3% Overall: 94.9% Benchmark Met
Engage Diversity in Practice	80% scoring a B or above of course assignments 80% scoring a “3” or above of Field Evaluation Items 80% scoring a “4 “ or above on Self-Assessment	84.5% 99.8% 100% Overall: 94.8% Benchmark Met
Advance Human Rights/ Social and Economic Justice	80% scoring a B or above of course assignments 80% scoring a “3” or above of Field Evaluation Items 80% scoring a “4 “ or above on Self-Assessment	85.3% 99.2% 82.0% Overall: 93.2% Benchmark Met
Engage Research Informed Practice/ Practice Informed Research	80% scoring a B or above of course assignments 80% scoring a “3” or above of Field Evaluation Items 80% scoring a “4 “ or above on Self-Assessment	88.0% 99.0% 80.1 Overall: 89.0% Benchmark Met
Apply Human Behavior Knowledge	80% scoring a B or above of course assignments 80% scoring a “3” or above of Field Evaluation Items 80% scoring a “4 “ or above on Self-Assessment	91.0% 98.9% 100% Overall: 96.6% Benchmark Met

Engage Policy	80% scoring a B or above of course assignments	91.0%
Practice to	80% scoring a “3” or above of Field Evaluation Items	98.7%
Advance Well-	80% scoring a “4 “ or above on Self-Assessment	76.9%
Being and Deliver		Overall: 88.9%
Services		Benchmark Met
Respond to	80% scoring a B or above of course assignments	85.0%
Practice Contexts	80% scoring a “3” or above of Field Evaluation Items	98.9%
	80% scoring a “4 “ or above on Self-Assessment	84.6%
		Overall: 89.5%
		Benchmark Met
Practice Engagement	80% scoring a B or above of course assignments	94.7%
	80% scoring a “3” or above of Field Evaluation Items	99.4%
	80% scoring a “4 “ or above on Self-Assessment	98.6%
		Overall: 97.6%
		Benchmark Met
Practice	80% scoring a B or above of course assignments	95.0%
Assessment	80% scoring a “3” or above of Field Evaluation Items	98.8%
	80% scoring a “4 “ or above on Self-Assessment	98.3%
		Overall: 97.4%
		Benchmark Met
Practice	80% scoring a B or above of course assignments	95.0%
Intervention	80% scoring a “3” or above of Field Evaluation Items	99.3%
	80% scoring a “4 “ or above on Self-Assessment	95.6%
		Overall: 96.6%
		Benchmark Met

Practice	80% scoring a B or above of course assignments	95.0%
Evaluation	80% scoring a “3” or above of Field Evaluation Items	99.7%
	80% scoring a “4 “ or above on Self-Assessment	93.3%
		Overall: 96.0%
		Benchmark Met

Table 2	Course Assignments (80% at B or above)	Field Evaluation Items 80% at “3 or above on 5-point scale (Mean and % at 3 or above reported)	Self-Assessment 80% at “4” or above on 5-point scale (Mean and % at 4 or above reported)	Assessment results
2.1.1 Professional Identify				
Advocate for client access to the services of social work	7750:403 Social Work Practice III Service Impact Task Group Project 96%	3 (M 3.94, 100%) 41 (M 3.92, 98.2%)	M = 4.54 93.6%	Benchmark Met
Practice personal reflection and self-correction to assure continual professional development	7750:422 Field Seminar II Overall Grade for Journals 95%	60 (M 4.03, 100%) 67 (M 4.03, 98.7%) 70 (M 3.77, 100%) 73 (M 4.09, 98.7%) 79 (M 4.00, 98.7%)	M = 4.77 100%	Benchmark Met
Attend to professional roles and boundaries	7750: 421 Field Seminar I Overall Grade for Journals 93%	1 (M 3.95, 100%) 68 (M 4.00, 100%) 72 (M 3.91, 94.7%)	M = 4.62 100%	Benchmark Met
Demonstrate professional demeanor in behavior, appearance, and communication	7750:405 Practice Skills Lab Session Reports Case Study 95%	61 (M 3.90, 98.6%) 62 (M 3.97, 100%) 65 (M 4.08, 98.7%) 66 (M 4.12, 98.6%)	M = 4.70 100%	Benchmark Met

Engage in career-long learning	7750: 422 Field Seminar II Case Presentation 95%	59 (M 4.15, 98.6%) 64 (M 3.96, 98.7%) 71 (M 4.07, 100%)	M = 4.77 100%	Benchmark Met
Use supervision and consultation	7750: 421 Field Seminar I Agency Presentation 93%	2 (M 4.05, 100%) 40 (M 3.90, 97.2%) 63 (M 4.04, 93.4%)	M = 4.54 84.6%	Benchmark Met
2.1.2 Ethical Principles				
Recognize and manage personal values in a way that allows professional values to guide practice	7750: 275 Intro to SW Practice Self-Awareness Paper 81%	20 (M 3.93, 98.6%) 74 (M 3.95, 100%)	M = 4.46 84.6%	Benchmark Met
Make ethical decisions by applying standards of the NASW Code of Ethics and, as applicable...	7750: 425 Social Work Ethics Case Analysis 98%	69 (M 4.16, 100%) 75 (M 4.07, 100%)	M = 4.46 100%	Benchmark Met
Tolerate ambiguity in resolving ethical conflicts	7750: 425 Social Work Ethics Case Analysis 98%	76 (M 3.88, 100%)	M = 4.23 92.3%	Benchmark Met
Apply strategies of ethical reasoning to arrive at principled decisions	7750: 425 Social Work Ethics Case Analysis 98%	4 (M 3.97, 98.6%)	M = 4.38 100%	Benchmark Met

2.1.3 Critical Thinking				
Distinguish, appraise, and integrate multiple sources of knowledge, including research-based knowledge, and practice wisdom	7750: 422 Field Seminar II Case Presentation 95%	78 (M 3.88, 97%) 82 (M 3.93, 100%)	M = 4.38 92.3%	Benchmark Met
Analyze models of assessment, prevention, intervention, and evaluation	7750:401 Social Work Practice I Paper on Assessment and Interventions 94%	81 (M 3.89, 98.6%)	M = 4.38 92.3%	Benchmark Met
Demonstrate effective oral and written communication in working with individuals, families, groups, organizations, communities, and colleagues	7750: 421 Field Seminar I Agency Presentation 93%	5 (M 3.85, 97.3%) 6 (M 3.82, 97.3%) 77 (M 4.05, 100%) 80 (M 4.01, 98.6%)	M = 4.46 92.3%	Benchmark Met
2.1.4 Engage Diversity and Difference				
Recognize the extent to which a culture's structures and values may oppress, marginalize, alienate, or create, or enhance privilege and power	7750: 270 Diversity and Social Work Self-Awareness Paper 81%	83 (M 3.84, 100%) 87 (M 3.97, 100%)	M = 4.38 100%	Benchmark Met
Gain sufficient self-awareness to eliminate the influence of personal biases and values in working with diverse groups	7750: 270 Diversity and Social Work Self-Awareness Paper 81%	84 (M 3.88, 100%) 88 (M 3.86, 100%)	M = 4.38 100%	Benchmark Met
Recognize and communicate their understanding of the importance of difference in shaping life experiences	7750:427 HBSE I Oral Presentation 81%	7 (M 3.96, 98.6%) 86 (M 3.84, 100%)	M = 4.46 100%	Benchmark Met

View themselves as learners and engage those with whom they work as informants	7750: 422 Field Seminar II Case Presentation 95%	8 (M 3.86, 100%) 85 (M 3.78, 100%)	M = 4.45 100%	Benchmark Met
2.1.5 Advance Human Rights & Social and Economic Justice				
Understand the forms and mechanisms of oppression and discrimination	7750:276 Intro to Social Welfare Final Social Welfare Paper 74%	42 (M 3.8, 97.5%)	M = 4.23 76.9%	Benchmark NOT Met
Advocate for human rights and social and economic justice	7750: 445 Social Policy Analysis for SW Social Policy Analysis Paper 86%	9 (M 3.86, 100%)	M = 4.23 76.9%	Benchmark Met
Engage in practices that advance social and economic justice	7750:403 Social Work Practice III Service Impact Task Group Project 96%	10 (M 3.78, 100%)	M = 4.23 92.3%	Benchmark Met
2.1.6 Research-Informed Practice/Practice-Informed				

Research				
Use practice experience to inform scientific inquiry	7750: 440 Social Work Research I Final Research Proposal 81%	11 (M 3.89, 98.6%) 57 (M 3.93, 97.8%)	M = 4.00 69.2%	Benchmark Met
Research evidence to inform practice	7750: 402 Social Work Practice II Online Group Work Analysis 95%	12 (M 3.83, 99.6%) 43 (M 3.88, 100%)	M = 4.30 92.3%	Benchmark Met
2.1.7 Knowledge of Human Behavior and Social Environment				
Utilize conceptual frameworks to guide the processes of assessment, intervention, and evaluation	7750: 404 Social Work Practice IV Genogram Paper 96%	13 (M 3.75, 98.5%) 44 (M 3.79, 98.6%)	M = 4.46 100%	Benchmark Met
Critique and apply knowledge to understand person and environment	7750:427 HBSE I Ecomap Paper 81% 7750: 430 HBSE II Application of Macro Theory Paper 96%	14 (M 3.86, 100%) 45 (M 3.88, 98.3%)	M = 4.46 100%	Benchmark Met
2.1.8 Policy Practice –				

Advance Social/Economic				
Analyze, formulate, and advocate for policies that advance social well-being	7750: 445 Social Policy Analysis for SW Social Policy Analysis Paper 86%	16 (M 3.84, 98.5%) 46 (M 3.80, 98.6%) 48 (M 3.69, 98%) 89 (M 4.04, 100%)	M = 3.92 69.2%	Benchmark Met
Collaborate with colleagues and clients for effective policy action	7750:403 Social Work Practice III Service Impact Task Group Project 96%	15 (M 3.88, 100%) 47 (M 3.72, 98.3%) 49 (M 3.90, 97.3%)	M = 4.15 84.6%	Benchmark Met
2.1.9 Contexts that Shape Practice				
Continuously discover, appraise, and attend to changing locales, populations, scientific and technological developments, and emerging societal trends to provide relevant services	7750:276 Intro to Social Welfare Final Social Welfare Paper 74%	17 (M 3.66, 96.8%) 50 (M 3.66, 98.5%) 53 (M 3.78, 100%) 55 (M 3.80, 100%) 90 (M 4.01, 100%)	M = 4.15 100%	Benchmark Met
Provide leadership in promoting sustainable changes in service delivery and practice to improve the quality of social services	7750:403 Social Work Practice III Service Impact Task Group Project 96%	18 (M 3.82, 98.5%) 51 (M 3.84, 100%) 52 (M 3.90, 100%)	M = 4.08 69.2%	Benchmark Met

		54 (M 3.74, 98.1%) 58 (M 3.86, 96.4%)		
2.1.10 Engage, Assess, Intervene & Evaluate				
2.1.10(a) Engagement				
Substantively and affectively prepare for action with individuals, families, groups, organizations, and communities	7750:401 Social Work Practice I Prepare for SW Practice Paper 94%	19 (M 3.88, 100%) 22 (M 3.79, 100%) 23 (M 3.86, 100%)	M = 4.31 92.9%	Benchmark Met
Use empathy and other interpersonal skills	7750:405 Practice Skills Lab Session Reports Case Study 95%	21 (M 4.14, 100%)	M = 4.62 100%	Benchmark Met
Develop a mutually agreed-on focus of work and desired outcomes	7750:405 Practice Skills Lab Session Reports Case Study 95%	24 (M 3.77, 96.9%)	M = 4.46 100%	Benchmark Met
2.1.10(b) Assessment				
Collect, organize, And interpret client data	7750: 441 Social Work Research II Final Data Analysis Paper 94%	26 (M 3.79, 98.4%)	M = 4.69 100%	Benchmark Met
Assess client strengths and limitations	7750:405 Practice Skills Lab Session Reports Case Study	28 (M 3.70, 100%)	M = 4.62 100%	Benchmark Met

	95%			
Develop mutually agreed-on intervention goals And objectives	7750:402 Social Work Practice II Major Treatment Group Experience 95%	27 (M 3.68, 100%)	M = 4.54 100%	Benchmark Met
Select appropriate intervention strategies	7750:404 Social Work Practice IV Family Role Play Paper 96%	25 (M 3.67, 96.7%)	M = 4.46 93.3%	Benchmark Met
2.1.10(c) Intervention				
Initiate actions to achieve organizational goals	7750:403 Social Work Practice III Service Impact Task Group Project 96%	29 (M 3.33, 100%) 32 (M 4.00, 100%) 91 (M 3.95, 100%)	M = 4.38 93.3%	Benchmark Met
Implement prevention interventions that enhance clients capacities	7750:402 Social Work Practice II Major Treatment Group Experience 95%	30 (M 3.64, 98.4%)	M = 4.54 100%	Benchmark Met
Help clients resolve problems	7750: 401 Social Work Practice I Paper on Assessment and Interventions 94%	34 (M 3.69, 98.1%) 35 (M 3.72, 100%)	M = 4.62 100%	Benchmark Met
Negotiate, meditate, and advocate for clients	7750:403 Social Work Practice III Service Impact Task Group Project 96%	31 (M 3.69, 98.5%) 56 (M 3.94, 98.4%)	M = 4.62 93.3%	Benchmark Met
Facilitate transitions And endings	7750:404 Social Work Practice IV	33 (M 3.74, 100%)	M = 4.46	Benchmark Met

	Family Role Play Paper		93.3%	
	96%			
2.1.10(d) Evaluation				
Social workers critically analyze, monitor, and evaluate interventions	7750:405 Practice Skills Lab	36 (M 3.70, 100%)	M = 4.31	Benchmark Met
	Session Reports Case Study	37 (M 3.75, 98.4%)	93.3%	
	95%	38 (M 3.88, 100%)		
		39 (M 3.64, 100%)		
		92 (M 4.11, 100%)		